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## **User's Manual**

**Project name: TrueLoaded**

**Module: Reviews**

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version 1.1

o s C o m m e r c e m o d u l e s  
I n t e g r a t i o n w i t h E R P s y s t e m s  
S e r v i c e s  
S k i n s

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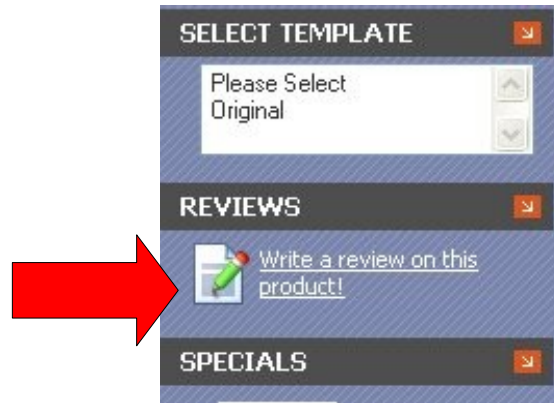
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## Introduction

Reviews module allows customers to leave their reviews on this or that products on site. An Admin can manage customers reviews in the Admin Panel (enable/disable, delete).

## Creating and Managing A Review

1. A customer can write a review to any product in the web-store by selecting the product and clicking the following link in the **Reviews** box on the website "front end": "Write a review on this product!"



Every time a customer writes a review it is added to the store database and listed in the Catalog > Reviews section in the Admin Panel ("back end") of the website.


Holbi		Catalog :: Reviews			
	Products	Rating	Date Added	Status	Action
Administrator	Logitech® G7 Laser Cordless Mouse	★★★★★	11/07/2006	●●	▶
Configuration	The Elder Scrolls IV: Oblivion	★☆☆☆☆	08/25/2006	●●	ⓘ
Catalog	Nokia E61	★★★☆☆	08/22/2006	●●	ⓘ
Categories/Products	Nokia E61	★★★★★	08/22/2006	●●	ⓘ
Products Attributes	Nokia E61	★★★★★	08/22/2006	●●	ⓘ
Manufacturers	Nokia E61	★★★★★	08/22/2006	●●	ⓘ
Reviews	Nokia E61	★★★★★	08/22/2006	●●	ⓘ
Specials	Nokia E61	★★★☆☆	08/22/2006	●●	ⓘ
Cross Sell Products	Nokia E61	★★★★★	08/22/2006	●●	ⓘ
EasyPopulate	Nokia E61	★★★★★	08/22/2006	●●	ⓘ
Define MainPage	Nokia E61	★★★★★	08/22/2006	●●	ⓘ
SaleMaker	Nokia E61	★★★☆☆	08/21/2006	●●	ⓘ
Featured Products	Nokia E61	★★★★★	08/22/2006	●●	ⓘ
Products Expected	Gift 150	★☆☆☆☆	07/25/2006	●●	ⓘ
Info system	Displaying 1 to 10 (of 14 product reviews)		<< Page 1 of 2 >>		
NewsDesk					
FAQDesk					
Modules					
Vouchers/Coupons					
Customers/Orders					
Paypal IPN					

- The status of the new-added Review is *Inactive* (the “red circle” next to the review's name indicates the Inactive status). To set it *Active* (available on site), you should click the “green circle”.

Products	Rating	Date Added	Status	Action
 Logitech® G7 Laser Cordless Mouse	★★★★★	11/07/2006	<input type="radio"/> <input checked="" type="radio"/>	

- You can edit the customer's review using the **Edit** button on the right. As Administrator you can change the Text and Rating of the Review. Make your changes if needed and click the **Preview** button, and then – the **Update** button.

**Product:** Logitech® G7 Laser Cordless Mouse  
**From:** Yana Louis  
**Date:** 11/07/2006



**Review:**

The Logitech G7 Laser Cordless Mouse!

NOTE: HTML is not translated!

**Rating:** BAD      GOOD



4. If you are satisfied with the Review, you can approve it by setting the *Active* status to it. Since that the Review will show up on the “front end” in the **Reviews** box after selecting a certain product.
5. The customers can read the activated Review by clicking the link in the **Reviews** box on the “front end”.



6. To delete a Review, go to the “back end” of the web-store, Catalog > Reviews section and select the review in the list.
7. Click the **Delete** button on the right. Then click the **Delete** button again to confirm deletion.

